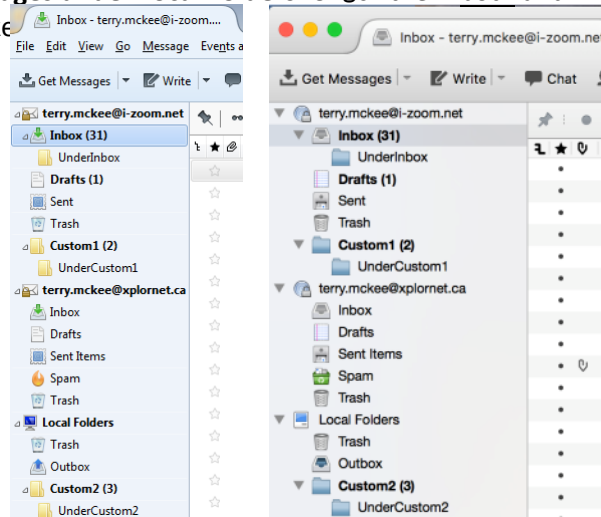


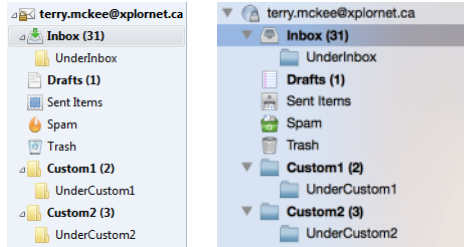
## Move Cable Cable messages in POP Client to new Xplornet Account in Thunderbird 52

This is for those who are already using Thunderbird 52 for their i-zoom.net email account, and it's connected via POP (not IMAP).

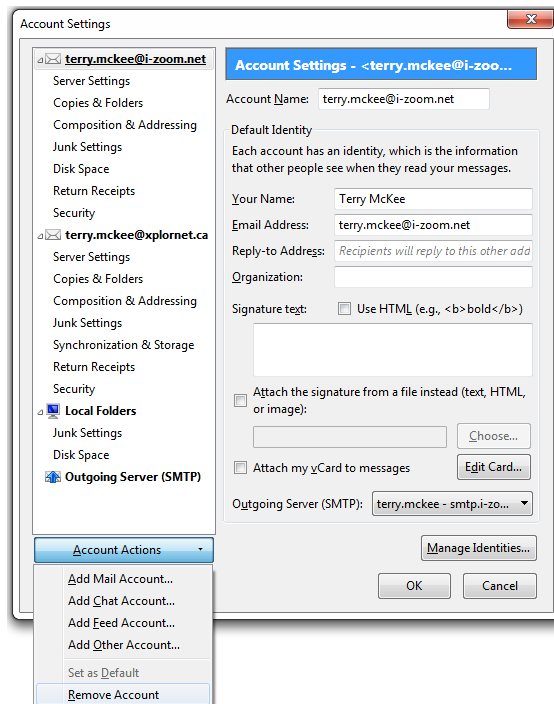
1. Open Thunderbird
2. Connect to your new Xplornet account via IMAP
  - a. See:  
<https://www.xplornet.com/support/troubleshooting/set-up-mozilla-thunderbird-52-on-windows/>
3. Transfer your local @i-zoom.net messages to the Xplornet server
  - a. If you have messages or folders in your old @i-zoom.net POP account that you would like to keep in your new Xplornet account, simply **select them and move them** to your Xplornet account **by dragging and dropping** them into the appropriate folder. Depending on the number of messages that you move, it may take several minutes to be uploaded.
    - i. You can select all messages in a folder by **selecting the folder name**, then click **Edit, Select, All**, then drag those messages to the desired folder in the new account
      1. If you don't see the menu bar across the top in the Windows version, click on the **Application menu button** and select **Options, Menu Bar**
    - ii. You can even **drag a folder** from the old account or Local Folders and drop it in the new account, and it will **copy** (not move) that folder over to the new account, along with all of the messages in that folder
      1. Note that folders don't have to be under, or subfolders of, the Inbox folder in your Xplornet account like they are in your Cable Cable account; you can drag them on top of your Xplornet email address and they'll be created at the same level as the Inbox and other system folders.
    - iii. There may be **messages in the folders under your @i-zoom.net account**, plus there may be **messages under Local Folders**. **Find them both and move the messages that you'd like**

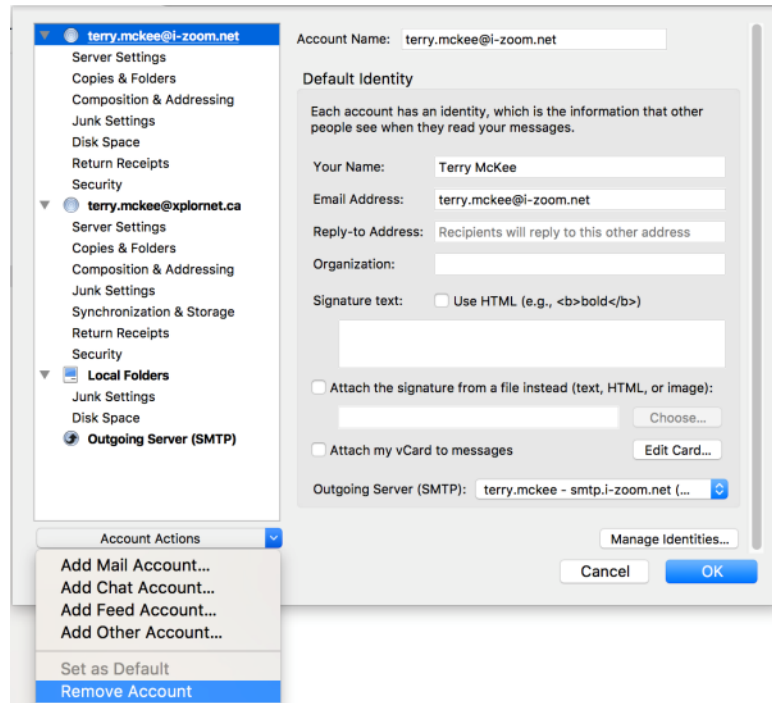


To something like this:

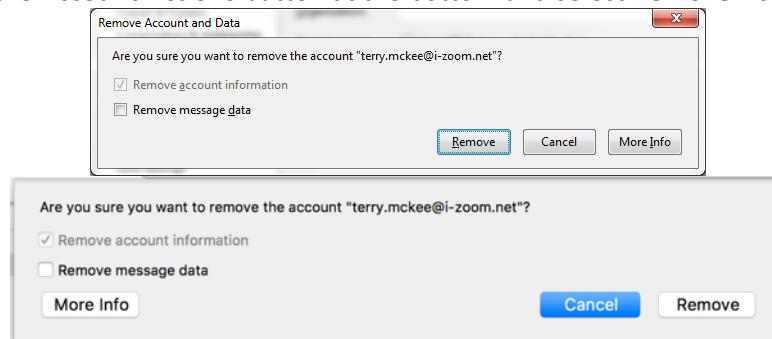


4. Delete your old @i-zoom.net POP account
  - a. You can delete the i-zoom.net POP account when you are completely sure that you have moved all your important messages to the Xplornet account. **You cannot easily undo this action**, so make sure that you really don't need the messages stored in this account any more.
  - b. Go to **Tools > Account Settings**
  - c. Select your **@i-zoom.net** account

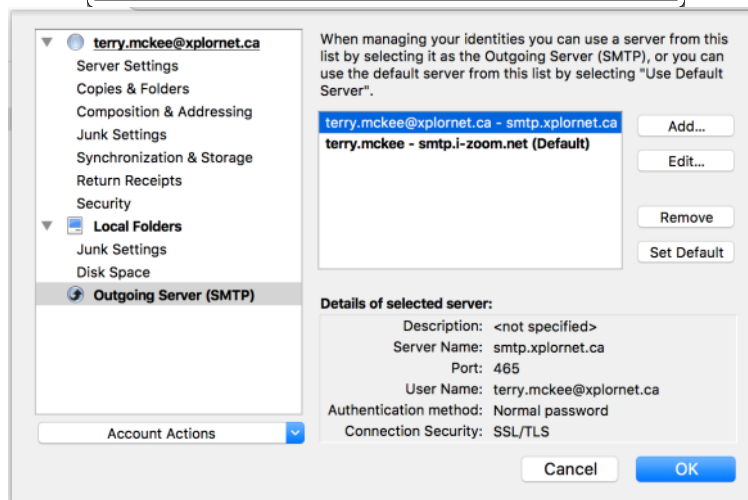
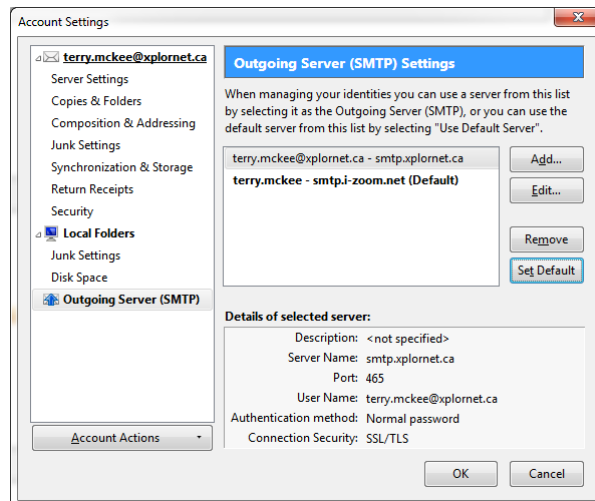




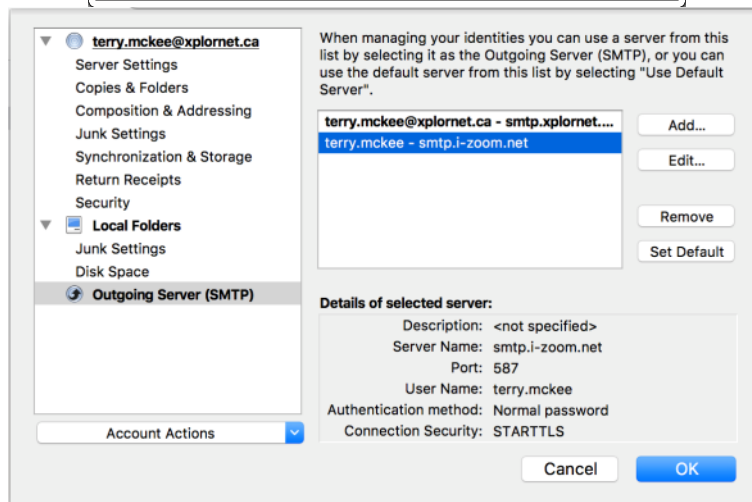
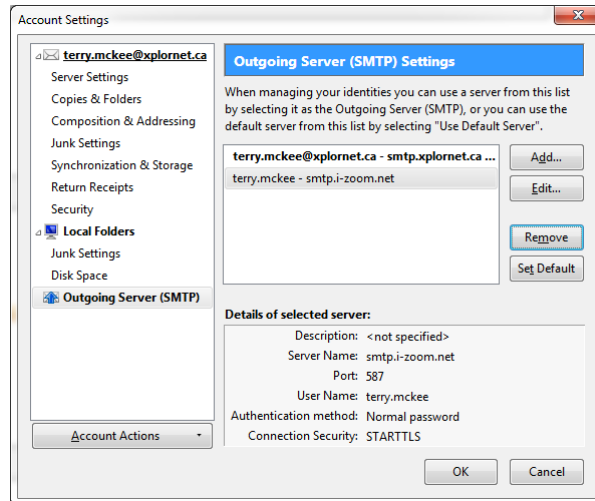
- d. Click on the **Account Actions** button at the bottom and select **Remove Account**.



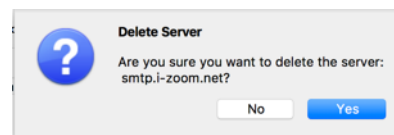
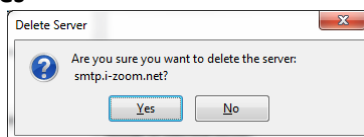
- e. Click **Remove**, then **OK**  
 f. Select **Outgoing Server (SMTP)**  
 g. Select the Xplornet one (either **smtp.xplornet.com** or **smtp.xplornet.ca**)



- h. Click **Set Default**
- i. Now select the **smtp.i-zoom.net** one and click **Remove**



j. Click **Yes**



k. Click **OK** to close Account Settings