

# Easy Setup Guide

## What's in the Box

Whole Home Wi-Fi Unit



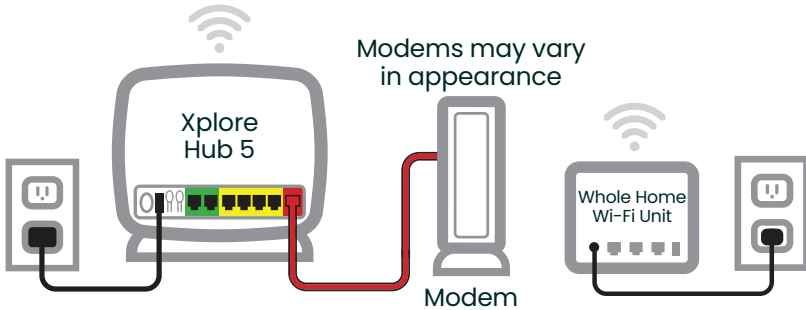
Power Cable



Yellow Cable



Red Cable



The **Xplore Whole Home Wi-Fi** network enables superior coverage in every room in bigger homes by deploying one or more Whole Home Wi-Fi Units in distant locations to extend your Wi-Fi signal.

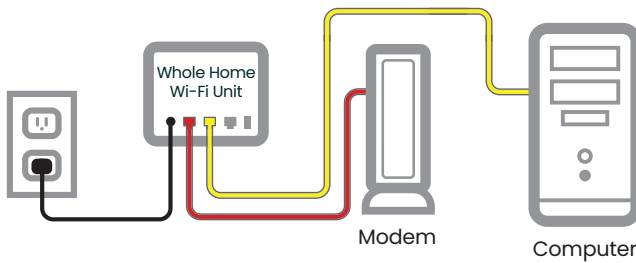
## Connecting your Whole Home Wi-Fi Units to the Wi-Fi Hub:

*If you already have Xplore Whole Home Wi-Fi Units in use, you will need to perform a factory reset first using the Reset button on the back (hold for 10 seconds, wait 3 mins for it to power on fully). Repeat for all units.*

- 1** Plug the Whole Home Wi-Fi Unit into a power outlet near the area you want to cover with Wi-Fi. Wait 3 minutes for it to start up. LED Light at the front of the device would be solid Red while it is booting up.
- 2** Press the WPS button on the back of the Xplore Hub unit, and then the blue WPS button on the front of the Whole Home Wi-Fi Unit. The light on the Whole Home Wi-Fi Unit will turn blue, once it has synchronized. *If it does not turn solid blue but shows flashing blue instead, the unit may need to be placed closer to the Hub.*
- 3** Repeat for the other Whole Home Wi-Fi Units if applicable. *If the LED light of the Whole Home Wi-Fi Unit flashes in red, this indicates failure to sync with the Hub. Repeat steps 1-3 again.*

**Your Wi-Fi name and password will still remain the same in all areas covered by the Whole Home Wi-Fi Units.**

For instructions on how to install your Wi-Fi Hub, please refer to the Hub 5 easy setup guide.



## If you do not have an Xplore Wi-Fi Hub:

In this case, your first Whole Home Wi-Fi Unit will play the role of the Wi-Fi Hub and connect directly to the modem.

- 1 Disconnect your computer or existing router from the Xplore Modem.
- 2 Plug the power adaptor to a 120 volt power outlet and the Whole Home Wi-Fi Units will turn on.
- 3 Plug one end of the red cable into the LAN port on the Modem and the other to the red WAN port on the Whole Home Wi-Fi Unit. *This Whole Home Wi-Fi Unit now is your controller and will provide Wi-Fi for your devices or connect to other Whole Home Wi-Fi Units.*
- 4 To connect other Whole Home Wi-Fi Units wirelessly to the controller Whole Home Wi-Fi Unit, follow the same steps as the previous section for the Wi-Fi Hub, using the blue WPS blue buttons on the devices.

**Note :** You can make cabled connections (like a PC) from any of the connected pods using the yellow LAN ports in the back and the yellow cable.

## Connect and Manage Whole Home Wi-Fi Units through the Zlife app.

You can also connect the additional Whole Home Wi-Fi Units through a smartphone app.

- 1 Download the app from Apple or Google app store (search for: **Zlife Lite** (published by ZTE))
- 2 Be sure your Xplore Hub or the controller Whole Home Wi-Fi Unit are powered on and connected to the modem.
- 3 Follow the directions on the app to add and manage devices. You will need to use the WLAN SSID and/or WLAN security codes you find on the bottom of the Whole Home Wi-Fi Unit. The username will be admin & the password will be adminXXXX where X is the last 4 digits of the serial number.

## Tips to maximize coverage:

- The less walls and ceilings between your Whole Home Wi-Fi Unit or other devices, the stronger the signal.
- Place the Whole Home Wi-Fi Units at least 6 feet away from electrical devices or components that generate interference like a microwave oven, home security system or bluetooth devices.
- Make sure the Whole Home Wi-Fi Units are placed within at least 10 meters of the controller unit.

## For further information:

Go to [www.xplore.ca](http://www.xplore.ca) and navigate to the Support | Getting Started section.

