

Welcome to Xplornet!

Haven't completed the activation process yet?

Steps 1 to 6 below will walkthrough how to confirm your account information so you can get online.



Login to MyXplornet with your username and password. Don't have one? Click on the link below to register.
Veuillez indiquer votre nom d'utilisateur et votre mot de passe pour lancer une session sur MonXplornet.com.
Vous ne les avez pas? Suivez le lien ci-dessous pour vous inscrire.

User Name / Nom d'utilisateur

Password / Mot de Passe

Don't have a MyXplornet account yet? Click here to register.

Vous n'avez pas encore de compte MyXplornet? Cliquez ici pour vous inscrire.
Forgot your password? / Mot de passe oublié?
Forgot your username? / Oublié votre nom d'utilisateur?

Still need help? Email us at support@xplornet.com or call 1-888-841-6001.
Encore besoin d'aide? Envoyez-nous un courriel à l'adresse support@xplornet.com ou appelez le 1-888-841-6001

- 1 Click **"Don't have a MyXplornet account yet? Click here to register"** from the MyXplornet.com login screen.



Fill in the fields below to register for MyXplornet.com / Veuillez fournir les renseignements suivant pour vous inscrire à MonXplornet.com

* Email

* Account / Compte #

* First Name / Prénom

* Last Name / nom de famille

- 2 Fill in the 4 mandatory fields provided during sign up
 - a. Email
 - b. Account #
 - c. First Name
 - d. Last Name



Create Password / Créer un mot de passe

Username / Nom d'utilisateur: newcustomer_1@mail.com

* Create Password / créer un mot de passe

* Confirm Password / Confirmez le mot de passe

- 3 Create your MyXplornet.com password to complete your account set up.

Customer Information

Please review your contact information and update it if needed.
Note: This contact information will be used for account billing.

Account Name: New Customer

* Street:

* City:

* Province:

* Postal Code:

* Country:

* Phone:

* Email Address:

* indicates a required field

[Contact Us](#)

- 4 Update your account information if needed

Critical Information Summary



Your Account

Account Number: 983021
Account Name: New Customer
Mailing Address: 137 Rue Main, Woodstock NB E7M 1K7, CA
Email Address: courril@gmail.com
Contact Number: (555) 555-5555
Installation Address: 137 Connell Road, Woodstock QC G1A 0A2, CA
Installation Location: 46.1878, -67.6088
Model: Wireless Modem

Your Agreement

Agreement Details:
~ Minimum Monthly Charge: \$49.99
~ One-Time Charges: \$99.00
~ Regular Rate of Service: \$59.99
~ Agreement Term: Month to Month
~ Commitment Period Start Date: 2019-10-28
~ Commitment Period End Date: 2021-10-28
~ Bill Cycle Day: 28

Your Service Details

Internet

LTE-5 / 50GB	\$54.99
Equipment Rental	\$5.00
3 Month Service Discount	October 28/2019 — October 28/2020: -\$10.00

Package Details:

• Download Speed: 5.00Mbps	• Monthly Usage Allowance: 50GB	• Email Accounts: 5
• Upload Speed: 1.00Mbps	• Overage Charges: \$0.00 / GB	• Mailbox Space per Account: 10 GB

One-Time Fees and Charges

One-time Activation Fee	\$99.00
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- 5 Review the Critical Information Summary and Terms of Use and click **Accept**.

Payment Method

Add or confirm your payment method below. If you provided credit card information at the time your service was quoted, you will see this information below. Click **"Confirm"** to make this your default payment method. Click **"Add New Payment Method"** to enter your PreAuthorized Account (bank) or new credit card information.

Payment Type	Detail	Expiration Date	
Credit Card	MasterCard*****5454	01/2020	Default

[Contact Us](#)

Payment Method

* Bank ID

Bank Name

* Transit Number

* Transit Number

* Account Number

* Account Holder Name

- 6 To confirm your method of payment click **Save & Continue**. To add or change your payment method, update the details section, click **Save**.

Your Xplornet Internet Service has been activated and is now ready for you to use!
If you have signed up for Xplornet Home Phone service, please turn over for additional steps

To activate your Xplornet Home Phone service, please complete the following **3** steps

Home Phone Activation

Xplornet needs your emergency 911 address in order to activate your Xplornet Home Phone service. This is the address where emergency responders will be dispatched if you dial 911 in the event of an emergency.

Emergency 911 Address

*Street Number ⓘ

*Suffix ⓘ Pre-Directional **None** ⓘ

*Street Name ⓘ

Suffix ⓘ Post Directional **None** ⓘ

Unit Type **None** ⓘ Unit No. ⓘ

*City ⓘ

*Province **--Please Select One--** ⓘ

*Postal Code ⓘ

☐ I accept Xplornet's Home Phone Terms & Conditions and Emergency 911 limitations.

☐ I decline Xplornet's Home Phone Terms & Conditions and Emergency 911 limitations.

[Save & Continue](#) [Complete Later](#)

Home Phone Activation

Please provide your Xplornet Home Phone Gateway Hub's Mac address and confirm that we have the correct contact and Home Phone plan details.

Once you are done, click on the Activation button at the bottom of the screen to start the activation process. When you see a Confirmation Page, we ask that you restart the Home Phone equipment by turning the unit off and on. Your Home Phone service will then be ready to use.

Gateway Hub Information

*MAC Address ⓘ

Emergency 911 Address Information and Plan Details

Address 100 Main St.
City, Province
P0S 1A0

New Xplornet Home Phone Number 1 (000) 123-4567

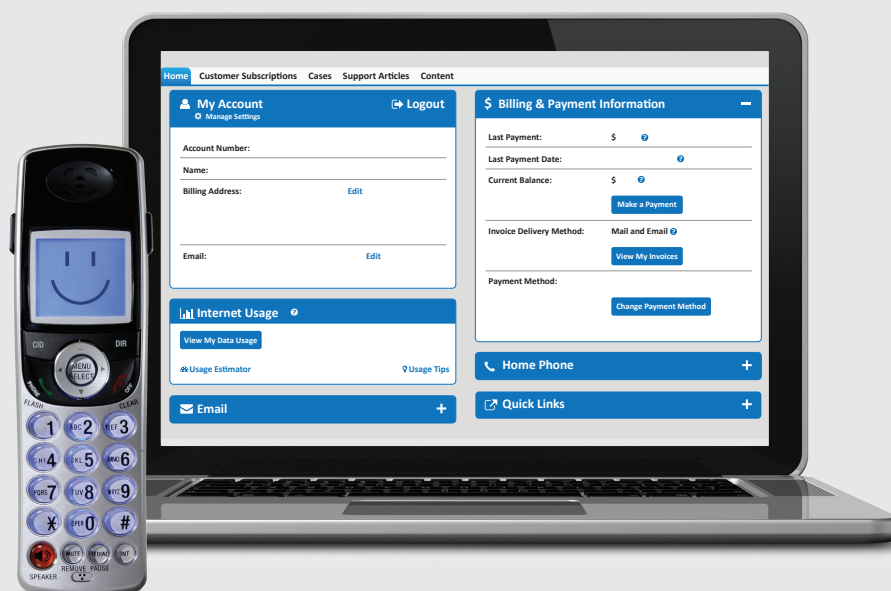
Calling Plan Xplornet Home Phone

We suggest that you take a moment to write down your Xplornet Home Phone number and plan details.

[Activate](#)

1 Enter your Emergency 911 address, review Terms & Conditions (linked), and click the box to accept. Then click **Save & Continue**.

2 Enter your Xplornet Hub MAC address (located on the back of the device), review your plan details and click **Activate**.



3 Once you see the confirmation screen, please **restart** your Xplornet Hub.

YOU'RE DONE!
You are now ready to use your Xplornet services

If you have any questions or need help, please give us a call anytime
Xplornet Customer Care 1-866-876-3993

