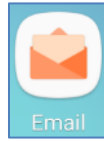
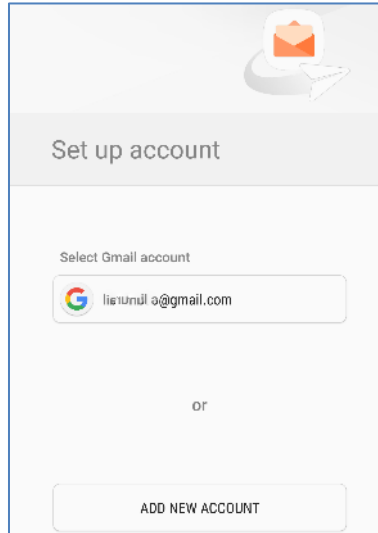


## Setup Email on a Samsung Android device with the Email App

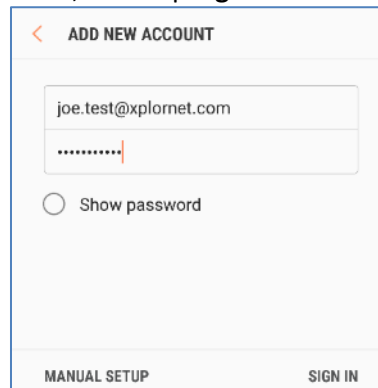
1. Open the **Email app**



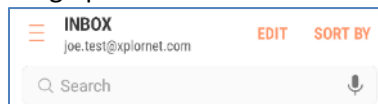
2. If it doesn't go to the "Set up account" screen
  - a. Tap the **three horizontal bars** on the left to bring up the list of email accounts
  - b. Tap the **gear icon** to open the **Email Settings** page
  - c. Tap **+ Add account**
3. Tap **Add New Account** at the bottom



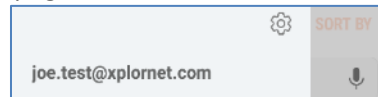
4. Enter your full **Email address** and email **Password**, then tap **Sign In**



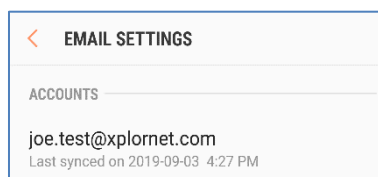
5. Tap the **three horizontal bars** on the left to bring up the list of email accounts



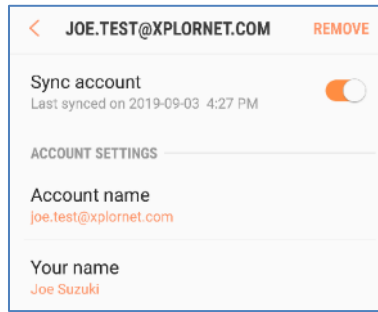
6. Tap the **gear icon** to open the Email Settings page



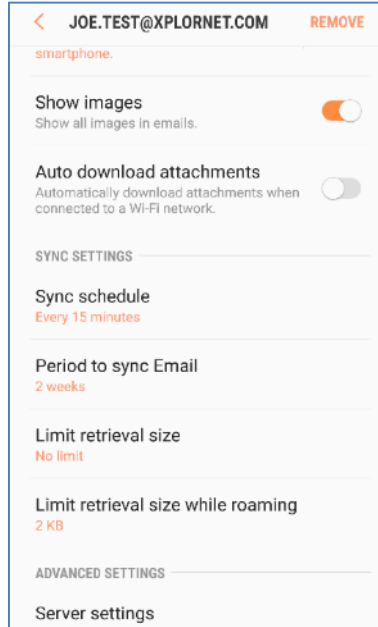
7. Tap your email **account**



8. Edit **Your name** if desired

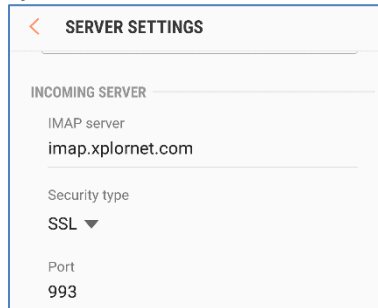


9. Scroll down to **Advanced Settings** at the bottom and tap **Server settings**



10. Scroll down to **Incoming Server**.

a. Verify that the **IMAP server** is **imap.xplornet.com**

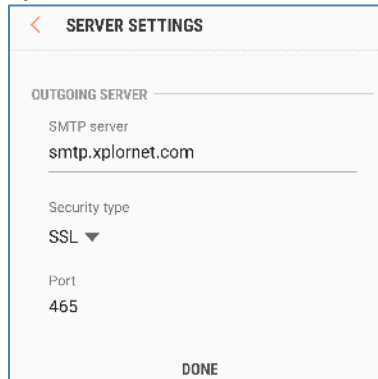


b. For **Security type**, tap the down arrow/triangle and select **SSL**

c. Verify that the **Port** is now **993**

11. Scroll down to **Outgoing Server**.

a. Verify that the **SMTP server** is **smtp.xplornet.com**



b. For **Security type**, tap the down arrow/triangle and select **SSL**.

c. Verify that the **Port** is now **465**

d. Tap **Done**

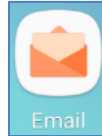
12. Tap the **left arrow <** at the top next to your email address

13. Tap the **left arrow <** at the top next to Email Settings

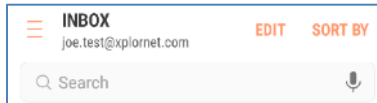
### Changing your Email Password

If you **changed your email password** in [webmail](#) or [MyXplornet](#), you will need to change it in the Email app to match the new password.

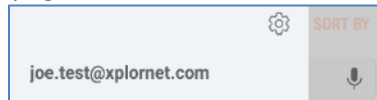
1. Open the **Email app**



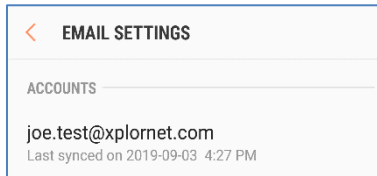
2. Tap the **three horizontal bars** on the left to bring up the list of email accounts



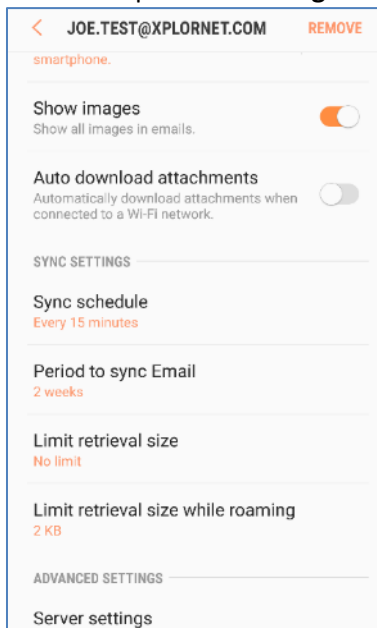
3. Tap the **gear icon** to open the Email Settings page



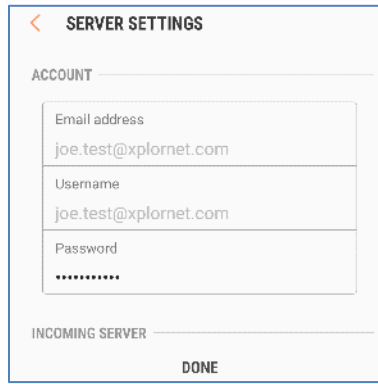
4. Tap your email **account**



5. Scroll down to **Advanced Settings** at the bottom and tap **Server settings**



6. Enter your new email **Password**



< SERVER SETTINGS

ACCOUNT

Email address  
joe.test@xplornet.com

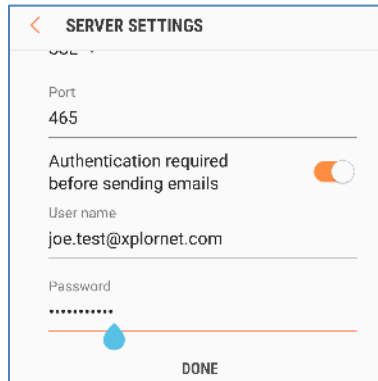
Username  
joe.test@xplornet.com

Password  
\*\*\*\*\*

INCOMING SERVER

DONE

7. Scroll down to **Outgoing Server** and enter your new email **Password** there too



< SERVER SETTINGS

OUTGOING SERVER

Port  
465

Authentication required  
before sending emails

User name  
joe.test@xplornet.com

Password  
\*\*\*\*\*

DONE

a. Tap **Done**

8. Tap the **left arrow** < at the top next to your email address

9. Tap the **left arrow** < at the top next to Email Settings